

AN UNCOMMON PARTNERSHIP

New Digital Platform

Welcome to the new Parkside Financial Bank & Trust online banking platform and app!



DIGITAL BANKING PLATFORM

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Preview of New Digital Banking Platform



Note: Note:



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DIGITAL BANKING | TRANSACTIONS DASHBOARD

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DIGITAL BANKING | TRANSACTIONS



First Time Login Guidance

FIRST TIME LOGIN | DESKTOP

Desktop Guidance:

- 1. Visit our website homepage or access the platform via my.pfbt.com.
- 2. Enter your Username and Password from our previous system.
- 3. Set up Two-Factor Authentication for added security.

FIRST TIME LOGIN | APP

App Guidance:

- 1. Download the Parkside Financial app from your favorite app store.
- 2. Upon opening, enter your username and password.
- 3. Follow the prompts to set up Two-Factor Authentication.
- 4. For a seamless authentication process, ensure your current phone number is updated during setup.

Two-factor Authentication

FIRST TIME LOGIN | 2FA OPTIONS

Authenticator App

Use an authenticator app
Download a free authenticator app, add a new account, and then scan this QR code to set up your account:
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Verification code
Don't ask for codes again while using this browser
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FIRST TIME LOGIN | PHONE EXAMPLE (2FA)

FIRST TIME LOGIN | AUTHY EXAMPLE (2FA)

FIRST TIME LOGIN | SETTING UP YOUR PIN

Step 1

Step 3

Additional Guidance for Business Accounts

Once clients have logged in to our new online banking platform for business users, they will be directed to their dashboard. To utilize services such as **ACH**, **Wire Transfers**, **Positive Pay**, **and Remote Deposit**, clients should navigate to the Cash Management section.

GUIDANCE FOR BUSINESS ACCOUNTS

Mobile Clarification

- For mobile users, the new app offers the same capabilities as the previous version.
- However, to access additional services, such as ACH, Wire Transfers, Positive Pay, and Remote Deposit, users will need to access the digital banking platform on a desktop.

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